

Terms and Conditions

Payments & Paperwork:

- 1) The signing of the waiver and payment of the first deposit constitute the client's acceptance of the following terms and conditions made by Island Expeditions Ltd.
- 2) The signing of the waiver agreement must be witnessed, signed, dated and returned before a booking can be accepted and the first deposit sent.
- 3) All payments must be made in Pounds sterling by bank cheque or electronic transfer on or before the date assigned in the payment schedule. If a client fails to meet the payment schedule then Island Expeditions may resell the participants place. Deposits are non-refundable and will be forfeited if the space is not sold, or is sold at a reduced rate.
- 4) Personal medical and accident insurance including evacuation cover is required from each participant and any liability or costs incurred originating from any accident to the participant will not rest with Island Expeditions Ltd. In the event of a medical problem arising during the voyage/expedition, either on board or on shore, which results in costs for evacuation, use of aircraft or repatriation, the responsibility for payment of these costs belongs solely with the participant.
- 5) Island Expeditions Ltd insists that all participants carry personal travel, medical and evacuation insurance. If for any reason cover is not in place the responsibility still remains with the client and Island Expeditions specifically declines any responsibility whatsoever.
Note: These are links to the following insurance companies: www.thebmc.co.uk
www.au-vieux-campeur.fr and www.ihl.com
- 6) Participants are required to obtain all required visitors permits, medical and evacuation insurance prior to departure. Copies are required at Island Expedition's office six weeks before the scheduled start date of the voyage/expedition. All responsibility for having valid passports, necessary visas, vaccinations, permits and air-tickets rests with the participant. Failure to obtain any of these will not entitle them to any refund of any deposits paid or rescheduling charges.
- 7) Clients are responsible for bringing their own performance clothing and equipment. If clothing or kit is deemed to be sub-standard or inadequate for the expedition and could possibly compromise that person's or other participant's safety then Island Expeditions reserves the right for that person to be excluded from the voyage/expedition.

Once on board:

8) The Captain is in command of the vessel at all times, except in the cases of absence or injury, in which case the Mate will assume command. The Captain's decisions are final with regard to all matters pertaining to the vessel and the clients while aboard or in the zodiacs. The Expedition Leader / Guide will be responsible for participant's safety while ashore. The Captain's and Expedition Leader's authority includes the right to exclude participants from participating in some or all of the voyage. The absence of such an exclusion does not guarantee the safety of participation.

9) The Captain has the right to terminate the charter immediately for any violation of local or English Law, including but not limited to possession of illegal drugs, weapons or violation of any local ordinances or regulations in force.

10) If children are taken on board, their parents/guardians are solely responsible for their conduct, supervision and entertainment. No member of the crew will be responsible for their conduct, supervision or entertainment.

11) Should the vessel be late in arriving to the scheduled departure then the first remedy will be to try to extend the voyage by the same amount of time. If this is not possible then participants will be entitled to a pro-rata return of their fee.

12) Every effort will be made to reach the destination port and reach it on time. But if this is not possible then Island Expeditions will not be responsible for any claim for compensation for missed connections, additional travel expenses, lost time at work or any other reason whatsoever.

13) Island Expeditions reserve the right to change the departure and arrival point from that advertised. If that is the case then participants will be transported by vehicle and serviced ferry at the company expense between the points of disembarkation/embarkation to that advertised. In the case of the Outer Hebrides programme this may be beneficial in saving additional time at sea.

14) Should the vessel break down, or be disabled by grounding, dismasting, collision or otherwise for more than 48hrs, the participants may request a pro rata return of their fee or an extension of the charter if such an extension is possible.

15) Engine failure does not constitute breakdown unless the Captain declares it would be unseamanlike to continue the itinerary without it. In this case, the participants would be taken to a port of the captain's choosing, with regard to weather, safety of approach under sail and transportation options. In this case participants would be entitled to a pro-rata return of their fee.

16) Some voyages but not all are expedition style and participants are expected to stand watch, look after his/her cabins and equipment, help out with sail handling, boat keeping, food preparation, washing up to the extent of their abilities